

# Funstorm (After School Only) 2017/18: Parent Questionnaire Analysis

32 questionnaires sent out, 15 returned (46.9% return rate – a very small drop from last year – 17 out of 36, 47.2% returned in 2017). Children’s names in parental comments have been replaced with ‘CHILD’ to anonymise feedback.

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Funstorm service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 15	100%
<b>% Increase/Decrease from Previous Year:</b> score remained the same (last year’s score = 100%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>Funstorm allows me to take my daughter to her dance class with her friends with no stress</li> <li>CHILD has really enjoyed it</li> <li>Its enabled CHILD to do things in a fun, interactive environment</li> </ul>					
<i>I feel that my child wants to come to Funstorm and has fun</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 14	100%
<b>% Increase/Decrease from Previous Year:</b> small improvement on last year (last year’s score = 94.1%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>CHILD loves Funstorm and is always trying to attend on the days he has not been allocated 😊</li> <li>He wants to go everyday!</li> <li>CHILD says ‘I love it!’</li> <li>CHILD seems to enjoy himself &amp; comes home happy</li> </ul>					
<i>Under the three headings of club, I feel there is a strong and balanced variety of activities on offer</i>					
SD: 0	D: 0	UN: 0	A: 5	SA: 10	100%
<b>% Increase/Decrease from Previous Year:</b> small improvement on last year (last year’s score = 88.2%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>I miss the original Tues session: relaxation</li> </ul>					
<i>I feel that my child could access and enjoy most or all of the activities offered at Funstorm (regardless of which days you access)</i>					
SD: 0	D: 0	UN: 1	A: 2	SA: 12	93.3%
<b>PLEASE NOTE:</b> 1 parent did not complete this question, so scores are based on 14 responses. <b>% Increase/Decrease from Previous Year:</b> small decrease from last year (last year’s score = 100%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>Some he can’t tolerate due to SPD (parent selected unsure)</li> </ul>					
<i>I feel that my child can access activities at Funstorm that they cannot access elsewhere</i>					
SD: 0	D: 0	UN: 3	A: 1	SA: 11	80%
<b>PLEASE NOTE:</b> 1 parent did not complete this question, so scores are based on 14 responses. <b>% Increase/Decrease from Previous Year:</b> small decrease from last year (last year’s score = 88.2%).					
<i>Funstorm has been good value for money (£10, up to 12 per session as of January 2018)</i>					
SD: 0	D: 0	UN: 1	A: 4	SA: 10	93.3%
<b>% Increase/Decrease from Previous Year:</b> small decrease from last year (last year’s score = 100%).					
<i>I felt that my child was safe and well cared for at Funstorm</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 15	100%
<b>% Increase/Decrease from Previous Year:</b> small increase from last year (last year’s score = 94.1%).					
<i>I felt the programmes and booking forms were clear and easy to use</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 15	100%
<b>% Increase/Decrease from Previous Year:</b> score remained the same (last year’s score = 100%).					
<i>If I had a problem during the hours of Funstorm I knew who to talk to and how to contact</i>					

<i>them</i>					
<b>SD: 0</b>	<b>D: 0</b>	<b>UN: 0</b>	<b>A: 3</b>	<b>SA: 12</b>	<b>100%</b>
<b>% Increase/Decrease from Previous Year: score remained the same (last year's score = 100%).</b>					
<i>If I had any queries regarding Funstorm at other times I found communication easy and issues were promptly resolved</i>					
<b>SD: 0</b>	<b>D: 0</b>	<b>UN: 0</b>	<b>A: 2</b>	<b>SA: 13</b>	<b>100%</b>
<b>% Increase/Decrease from Previous Year: score remained the same (last year score = 100%).</b>					
<i>I was happy with the feedback/information relayed at pick up times</i>					
<b>SD: 0</b>	<b>D: 0</b>	<b>UN: 2</b>	<b>A: 2</b>	<b>SA: 11</b>	<b>86.7%</b>
<p><b>PLEASE NOTE:</b> Parents/carers of 2 students who both answered unsure are not present at pick up, their children are picked up by taxis. If there are urgent matters then we communicate via phone/email. If you exclude their answers then the new score would be 100%</p> <p><b>% Increase/Decrease from Previous Year: small decrease from last year (last year score = 94.1%).</b></p> <p><b>Parent Comments:</b></p> <ul style="list-style-type: none"> <li>• Rob is brilliant &amp; communicating is easy</li> </ul>					

### Additional Parent/Carer comments from the Questionnaires:

- Funstorm is a fantastic resource for us parents we need respite and it is such a shame that funding was cut so dramatically that the club could only run for three days a week. In our case, social services have rejected our request for support and instead advised us to use Surrey Short Breaks. How are families in our situation supposed to cope when the resources we are supposed to use have no funding and demand far outweighs supply? We think Rob and the Funstorm team do a fantastic job amidst such difficulties and I feel safe in the knowledge that my son is having fun and learning new skills in a familiar environment with people he knows and trusts. It is very difficult to find places that would look after my son given the nature of his diagnosis, and we have even had one setting that refused to take him. So we would struggle immensely without Funstorm. Thank you Rob for all your hard work. It is very much appreciated!
- My son enjoys Funstorm. He loves to be active and he is able to do so and on days he is tired he can relax. The staff know him and are brilliant. Safe, friendly environment.
- Very happy with it – a great variety of activities on offer and the hours really suit us.
- CHILD is very happy attending, always very much looking forward to ASC, loves the activities and staff 😊
- This is CHILD's first lot of sessions but she has had loads of fun. Keep up the good work x
- I'm really happy CHILD attends ASC & gets to try a fab range of activities. I did feel the original sessions on Tues was brilliant & if that came back I would want CHILD on that session. Thanks.