

Summer Club 2018: Staff Questionnaire Analysis

25 questionnaires sent out and asked to be returned anonymously to ensure constructive and honest evaluation, 12 were returned. This was a 48% return rate, which is marginally higher than 2017 (45.8%).

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>I enjoyed working at Summer Club this year</i>					
SD: 0	D: 0	UN: 1	A: 5	SA: 6	91.7%
Analysis: Marginal increase in satisfaction from the previous year's score (90.1%). Comments: <ul style="list-style-type: none"> A LOT of staff issues (too many chief) 					
<i>I feel like the working hours are good and rate of pay are fair</i>					
SD: 0	D: 0	UN: 0	A: 5	SA: 7	100%
Analysis: Maintained level from the previous year's score (100%). Comments: <ul style="list-style-type: none"> Not always possible to have a lunch break NB: This is only true on all-day outings (staff know what they are signing up for in advance) Haven't been paid yet so don't know 					
<i>I felt supported in working with our students and knew who to talk to when I was unsure of how to work with a particular child</i>					
SD: 0	D: 0	UN: 2	A: 5	SA: 5	83.3%
Analysis: Significant decrease in satisfaction from the previous year's score (100%), however this is only from 2 votes out of 12. Comments: <ul style="list-style-type: none"> No info about children e.g. sensory needs Not always have time to view student passports 					
<i>I felt supported when dealing with challenging behaviour</i>					
SD: 0	D: 0	UN: 2	A: 4	SA: 6	83.3%
Analysis: Significant decrease in satisfaction from the previous year's score (100%), however this is only from 2 votes out of 12.					
<i>I feel the range of activities for our students was diverse and appropriate for our students</i>					
SD: 0	D: 0	UN: 2	A: 4	SA: 6	83.3%
Analysis: Significant decrease in satisfaction from the previous year's score (100%), however this is only from 2 votes out of 12. Comments: <ul style="list-style-type: none"> Seaside needs to be more accessible to wheelchair users 					
<i>I think that any of our students could access and enjoy most or all of the activities on offer at Summer Club</i>					
SD: 0	D: 1	UN: 0	A: 6	SA: 5	91.7%
Analysis: Small decrease in satisfaction from the previous year's score (100%). Comments: <ul style="list-style-type: none"> Some couldn't access all things 					
<i>The students were safe and happy at Summer Club</i>					
SD: 0	D: 0	UN: 0	A: 6	SA: 6	100%
Analysis: Maintained level from the previous year's score (100%).					
<i>I felt that the activities and days at Summer Club were well organised</i>					
SD: 0	D: 0	UN: 1	A: 6	SA: 5	91.7%
Analysis: Small decrease in satisfaction from the previous year's score (90.9%). Comments: <ul style="list-style-type: none"> Could do with a second person to support Rob 					
<i>I knew what my role at Summer Club was and what was expected of me</i>					
SD: 0	D: 0	UN: 0	A: 4	SA: 8	100%
Analysis: Maintained level from the previous year's score (100%).					
<i>When issues arose I felt able to handle them or how to seek help</i>					
SD: 0	D: 1	UN: 0	A: 5	SA: 6	91.7%

Analysis: Marginal increase in satisfaction from the previous year's score (90.9%).

Comments:

- None arose

I felt that I worked with a variety of students and that the different 1:1s were allocated fairly over the whole of Summer Club

SD: 0	D: 2	UN: 0	A: 5	SA: 5	83.3%
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Analysis: Significant decrease in satisfaction from the previous year's score (100%). However this is just from 2 votes out of 12.

Staff Comments from the questionnaires:

- Rob you do an amazing job, this is not a reflection on you – other staff perhaps need to understand rules/roles respect everyone as individuals X

Staff Comments from the questionnaires – what did you feel we did well?

- Yes all staff and children loved the days
- Children had a range of activities
- It is very well organised signing in of students, medication etc
- Different activities for all students
- Everything went smoothly as per children's needs
- Rob, you worked so hard organising it!

Staff Comments from the questionnaires – what can we improve on?

- Allocating students to staff who know them.
- If parents late/can't contact them then need to put all children already here first e.g. activities whilst waiting
- Knowing what children we have the night before so when we come in we can go through the passports and discuss with staff how best to handle a child we haven't worked with
- Staff breaks need to be rota'd in
- N/a
- N/a

Staff Comments from the questionnaires – what activities do you feel the students for the most out of?

- Beach! + farm
- Swimming
- Swimming, beach, sleepover
- The outings are well structured and students enjoyed though long days
- Maybe do the cook off all day!
- The beach was a big highlight
- Beach, Millers Ark Farm
- Cycling was lovely

Staff Comments from the questionnaires – are there any activities you felt didn't work? Why was this?

- Loved the gardening at Frimley but certain children not get involved
- Aerobility boring. Ride around lasted 2 mins. Simulator wasn't good and no plane to get in.
- Steam train. Sat for a long time on bus looking for spaces. Children never saw train come into station. Sat for a long time on train some children became restless.
- Aerobility – there just wasn't much to do and I feel like it wasn't worth the money
- Watercress Line was good but parking was a flap when we got there, could have been organised better.
- N/a
- N/a