

ASC 2014/15: Parent Questionnaire Analysis

33 questionnaires sent out, 7 returned (21.2% return rate).

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The After School Club service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 5	100%
<i>I feel that my child wants to come to ASC and has fun</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<i>Under the four headings of club, I feel there is a strong and balanced variety of activities on offer</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 5	100%
<i>I feel that my child could access and enjoy most or all of the activities offered at ASC</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 5	100%
<i>I feel that my child can access activities at ASC that they cannot access elsewhere</i>					
SD: 0	D: 1	UN: 0	A: 0	SA: 6	85.7%
<i>ASC has been good value for money (£8 per session)</i>					
SD: 0	D: 0	UN: 1	A: 0	SA: 6	85.7%
<i>I felt that my child was safe and well cared for at ASC</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<i>I felt the programmes and booking forms were clear and easy to use</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<i>If I had a problem during ASC I knew who to talk to and how to contact them</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<i>If I had any queries regarding ASC at other times I found communication easy and issues were promptly resolved</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<i>I was happy with the feedback/information relayed at pick up times</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 5	100%

Parent comments from the Questionnaires:

- Very good communication
- Great weekly club sessions with a nice mix of activities on offer. Very efficient booking system and great to have the chart showing the weeks sessions. # always looks to see what he's doing on particular days. Keep up the good work!!
- Value for money and excellent time enjoyed by my child!
- # loves ASC, she is always happy at ASC, always feel she is very safe. ASC is a very important part of #'s schooling and it also gives us time to help her siblings with homework etc!