

Summer Club 2014: Parent Questionnaire Analysis

31 questionnaires sent out, 16 returned (51.6% return rate).

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Summer Club service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 16	100%
<i>I feel that my child enjoyed coming to summer club</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 16	100%
<i>I feel that the range of activities at summer club was good</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 16	100%
<i>I feel that my child could access and enjoy most or all of the activities offered</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 13	100%
<i>I feel that my child can access activities at summer club that they cannot access elsewhere</i>					
SD: 0	D: 0	UN: 1	A: 4	SA: 10	93.3%
<i>Summer Club has been good value for money</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 13	100%
<i>I felt that my child was safe and happy at Summer Club</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 16	100%
<i>I felt the event programme and booking forms were clear and easy to fill in</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 15	100%
<i>I found the sibling days (Fridays) of use to my family (answers here include families answering without siblings who attended, some were not answered)</i>					
SD: 2	D: 0	UN: 3	A: 0	SA: 2	28.6%
<i>My other children enjoyed coming to Summer Club & having other siblings to play with</i>					
SD: 0	D: 0	UN: 1	A: 0	SA: 2	66.6%
<i>If I had a problem during Summer Club I knew who to talk to and how to contact them</i>					
SD: 1	D: 0	UN: 1	A: 0	SA: 14	87.5%
<i>I was happy with the feedback and information relayed at drop off and pick up times</i>					
SD: 0	D: 0	UN: 1	A: 2	SA: 12	93.3%

Parent comments from the Questionnaires/Cards:

- Thank you so much for allowing # to join with all the fun activities. I hope you all realise how amazing you all are. You don't know how much this helps children like #.
- Great range of activities, in particular Bushy Park.
- (What did we do well?) Communication and ensuring # was safe.
- The staff are lovely.
- (What did we do well?) Enthusiastic and competent staff, structured timetable, fair allocation of days
- (What can we improve on?) More days!
- (I feel my child can access most or all of the activities offered) Due to the efforts of staff.
- Gives siblings the chance to go out.
- Ran from the car inside school.
- The days were well thought out, a good bonus to have Summer Club, where would we be without it! Thank you! ☺
- Excellent organisation, communication and variety of activities. The summer club did a fantastic job.
- (What did we do well?) Overall variety of activities offered.
- (What can we improve on?) Feedback at the end of the day.
- (What did we do well?) Good drop off + pick up procedure. Excellent ideas for activities. Safe and I was happy leaving my child with you.

- (What can we improve on?) Nothing.
- (What did we do well?) Variety of activities.
- (What did we do well?) All activities and school summer club.
- I started showing my child the pictures (student questionnaire) to ask which he enjoyed but he thought he was going again and got all excited! Think his favourite was swimming and water play. He would have enjoyed the bikes too had he gone!
- Love the visual timetable to help her choose. Good variety of activities. Photos on facebook invaluable to aid talking about the day.
- (Feedback at the end of the day): A little hectic at these times so not always easy but understandable.
- Great being with staff who know him and familiar environment. Fantastic variety of activities, well organised. Please please run it next year as a final farewell to old site!?!)
- Thank you for a wonderful summer scheme. Love the use of pictures in the timetable and feedback form. Love the use of facebook photos, so important to help # talk about her day. The variety of activities was great and with lots of outdoor activities and fun filled days, sometimes with more than one activity ensured that # was always happy and thankfully relaxed and calm when she came home. Great for # to be able to see and have fun with her school friends, something that is very challenging to achieve otherwise. I also liked the return of the form showing which sessions I had booked. I did need a reminder of the sessions times though.

Parent comments from Facebook:

- # had a fab time too, think he especially liked getting all the staff VERY wet in the water fight!!!! Xxx
- Thank you Rob and the gang for making #'s Birthday that little bit extra special yesterday x
- My smiley Angel # - think she had lots of fun today x
- Looks like an amazing day. Wonder how much of the art supplies got eaten!!! Fab photos great to see what they've been up to.
- Looks like you had great fun xx
- any suggestions what to do with a marrow?? # is sooooo pleased with it!!!!
- Thank you so much, # had the biggest smile on his face when he got home.xx
- Aaaw - lovely, cheeky ,happy faces :-))
- Lovely photo, thank you for helping # enjoy the beach.xx
- Lots of smiles going on there, brilliant.
- # had an amazing day at Blackbushe airport today. Thanks to the amazing staff at Portesbery.
- Fantastic photos so much fun. love the giant bubbles. # loved the water fight!!!
- Looks great fun, shame # couldn't come today she would have loved it! X
- Fabulous photos and kids all look like they had a fantastic time as always thank u fun club x
- I can just imagine her saying "more"
- # had another amazing day at summer club, thank you to all the staff for providing such a fantastic club.
- Thank you so much for an amazing club, my boys have loved every second.xx
- Wanted to say a huge "Thank you" to all the staff. # had so much fun, everyone worked so hard to make sure all the kids had a great time, you all had so much energy!!! Thank you again, and # is already asking whats happening next August!!!!!! X
- Massive thank you to everyone that made Sumner Club happen. I'm sure # enjoyed every single day she went.....Thanks again!
- Thank you all very much - # enjoyed himself so much at summer club and will definately want to come again next year:-)). You all worked so very hard to ensure all the children had fun. Brilliant variety and choice of activities :-))
- # had a blast, so nice for our children to have lots of fun activities to keep them happy and busy. And great for us parents to leave our children with staff that our children already knew and trusted.
- Thank u all sooo much its fantastic the kids all look sooo happy in all activities and trips out