

Summer Club 2021: Parent Questionnaire Analysis

59 questionnaires were sent out, 19 were returned (32.2% return rate). This was a relative decrease on last year when 17 of 40 (42.5%) questionnaires were returned. **Please note: all comments have been anonymised by removing student names.**

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Summer Club service has been useful for my family</i>					
SD: 0	D: 0	UN: 2	A: 1	SA: 16	89.5%
Analysis: A small decrease from previous year (94.1%).					
<i>I feel that my child enjoyed coming to summer club</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 16	100%
Analysis: A small increase from previous year (94.1%).					
Parental comments relating to the above question:					
<ul style="list-style-type: none"> XXX loves coming to summer club 					
<i>I feel that the range of activities at summer club was strong</i>					
SD: 0	D: 0	UN: 1	A: 3	SA: 14	94.4%
Analysis: A miniscule increase from previous year (94.1%).					
1 parent didn't answer					
<i>I feel that my child can access most or all of the activities offered at summer club</i>					
SD: 0	D: 0	UN: 0	A: 8	SA: 10	100%
Analysis: A significant increase from previous year at (76.5%).					
Parental comments relating to the above question:					
<ul style="list-style-type: none"> 1 parent commented between a 3-4 as their child doesn't like the pool so far and interests in arts and crafts variable 					
<i>I feel that my child can access activities at summer club that they cannot access elsewhere</i>					
SD: 0	D: 0	UN:	A: 2	SA: 14	100%
Analysis: Small increase from previous year at (94.1%).					
3 parents did not answer					
<i>I felt Summer Club has been good value for money</i>					
SD: 0	D: 0	UN: 1	A: 1	SA: 16	94.4%
Analysis: Small decrease from previous year (100%).					
Parental comments relating to the above question:					
<ul style="list-style-type: none"> If I had to pay for it I would find it expensive (this parent did not leave a score) 					
<i>I felt that my child was safe, happy and well looked after at Summer Club</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 17	100%
Analysis: Unchanged from previous year (100%).					
<i>I felt the event programme and booking forms were clear and easy to fill in</i>					
SD: 0	D: 0	UN: 1	A: 1	SA: 17	94.7%
Analysis: Small decrease from previous year at (100%).					
<i>I found the booking and waiting list system fair and effective</i>					
SD: 0	D: 0	UN: 4	A: 5	SA: 10	78.9%
Analysis: A Significant from previous year at (94.1%). Spaces were more highly demanded than last year (19 extra students) and this resulted in 1-3 spaces per child initially depending on number of spaces requested. This result is not surprising.					
<i>If I had a problem during Summer Club I knew who to talk to and how to contact them</i>					
SD: 0	D: 1	UN: 1	A: 3	SA: 14	94.4%
Analysis: Small decrease from previous year (100%).					
<i>I was happy with the feedback and information relayed at drop off and pick up times</i>					
SD: 0	D: 0	UN: 1	A: 5	SA: 13	94.7%
Analysis: Small decrease from previous year (100%).					

Additional Parent Comments from Questionnaires:

- XXX really seemed to enjoy summer club, he enjoys the routine of attending school. Looking forward to next summer
- XXX so happy to be back

- As always, a big thank you for enabling XXX to have a chance to do things without us cramping his style!
- Thank you for all you do XXX is very lucky

Parent Comments from the Questionnaires – What did you feel we did well?

- Lovely staff, great activities and I loved seeing photos of what he'd been up too
- Everything, staff are great and a good range of activities
- Great days activities
- XXX loves summer club. Can't wait for it to be back to 'normal' in 2022
- Think you did a great job Rob. Much appreciated- all your help and encouragement to book XXX in. Summer Club is a great asset. Thank you
- It all was handled very well and was very productive
- Form itself was very helpful, clear- how to prepare child for the day - very good idea
- Everything
- Survived!
- Activities varied, organised well
- A varied and imaginative range of activities

Parent Comments from the Questionnaires – What can we improve on?

- More spaces available so this could be a childcare option for full time working parents?
- More Capacity
- We only got day but couldn't use after ??? due to own holiday
- More spaces for kids
- Not sure, all great
- More spaces but I know the constraints
- More spaces (also referred to 'when to call a parent' re seizures)
- Be nice to attend more sessions than currently allocated